

# INSITE

FM SERVICES  
LTD.



A F T E R C A R E S E R V I C E S

**If we do not know how to  
define our practice, others  
will define us.**

**The future of facilities  
management depends  
on what we do, today.**



**Planned  
Preventative  
Maintenance**



**Reactive  
Maintenance**



**Specialist  
Compliance  
Management**

# About us...

**Insite FM Services provided Planned, Reactive, Statutory and Cyclical Maintenance services for our clients.**

As the quality of the workplace becoming ever more important for every company, it's important that your facilities management service reflects your business and puts a strong emphasis on creating a space where people can work, meet and collaborate.

Drawing from the skills and experience from everyone within the INSITE GROUP we have the capability and flexibility to provide services bespoke to each client and their specific working environment.

Whether you need an integrated facilities management service, a mixture of services or a standalone service, we can work with you to design a package which is tailored to your specific needs.

We work closely with each client to ensure the delivery of their requirements and within their financial limitations.

Our facilities management services are focused on enhancing each workplace and the team prides itself on their high-quality service delivery. FM Services allows our clients to continue their business operations at full capacity where we reduce the requirement for in-house management of FM while ensuring clients maintain full control of their own premises. Our services can be provided as part of an integrated maintenance solution, combining fabric with mechanical and electrical maintenance, or as a stand-alone service.

With Insite FM, there are no complicated Term Contracts involved; if you are not satisfied with our performance then you are free to go elsewhere. No contractual disputes, no tie ins. We are however confident in our ability and that you will be assured of our commitment to provide the service you deserve. We look forward to discussing your goals, requirements and aspirations in the near future.



## Meet Julie...

Julie Fergus leads our FM Team and she brings to the role a wealth of public and commercial sector experience, including estate management for NHS National Services Scotland. A member of the Institute of Workplace and Facilities Management she will use more than 25 years of expertise to focus on delivering services of the highest calibre.

*Julie Fergus*  
Operations Manager

# Planned Preventative Maintenance

Insite Facilities Management facilitate a range of services and packages for our client base, using either their existing supply chain or a selection of our approved contractors, which can be tailored to suit their needs.



M&E Services	
Life Safety Systems	
Building Management Systems	
Security*	
Pest Control	
Washroom Services	
Cleaning & Janitorial	
Ground Maintenance	
Fall Arrest Equipment	
Handyman Services	

\*(manned guarding, mobile patrols, alarm response, keyholding, reception, CCTV and Access systems)

# Reactive Maintenance

Insite Facilities Management are a division of Insite Group, a leading Scottish Construction firm providing an extensive range of construction services to clients throughout the UK, who have developed a reputation as a specialist in Contract Management, Cladding & Roofing, Waste Management & addressing Indoor Air Solutions.

- Building
- Electrical
- Plumbing
- Decoration
- Joinery
- Brickwork
- Flooring
- Plastering
- Tiling
- Roofing
- Mechanical
- COVID Rapid Response



# Specialist Compliance Management

In a world of constantly changing regulatory environments and compliance frameworks, we can help you stay a step ahead. With our experience and knowledge we can futureproof and prioritise your work by considering the risks of non-compliance. We will assign individual responsibility and overall accountability. Most importantly our process is completely up to date notifying in advance of any regulatory changes that impact your business.

Water - Risk Assessments,  
Water Sampling,  
Water Tank Inspections

Heating & Ventilation -  
Gas Servicing, Air Conditioning

Fire Risk Assessments,  
Compartment Surveys,  
Alarm Systems,  
Equipment, Emergency Lighting

Lift Maintenance

Electrical - EICR, PAT Testing

Asbestos - Surveys, Testing, Removals

Specialist Cleaning - High Level, Graffiti

Waste Management

Decontamination Cleans

COVID Risk Assessment



# Our Customer Promise

Our **Facilities Management Team** details fully all our clients projects at the handover stage. Any reported problems are immediately entered into our system and a job is then created for our FM Team containing the full information of the problem, the equipment details and any specific information relating to the visit including access arrangements.



## Responsive 24/7, 365 days per year

We ensure we maintain adequate staff numbers to be able to respond to emergency repairs, scheduled appointments and Planned Preventative Maintenance visits.

We can respond to emergency calls quickly, and depending on the location, we can be there in under 2 hours.

We operate a dedicated out of hours service which is operated using our own Service Engineers 24/7, 365 days per year.

Any calls received out of hours are notified to our clients the following day together with details of the works carried out to resolve the problem.

# The Group...

Established in 2004, the Insite Group has grown from strength to strength, continually breaking boundaries in many market sectors.

Our philosophy at Insite is to provide the complete, holistic Contracting Service, ensuring every aspect of our Client's needs are achieved. Working hand in hand to provide solutions to any given challenge, each division of the Group contains the knowledge, experience and expertise required to meet your expectations.

Customer satisfaction has always been our ethos, and with an enviable repeat Client base, there is no doubt our business has been Built on Reputation.



**INSITE**  
CONTRACTS  
LTD.

**INSITE**  
CLADDING & ROOFING  
LTD.

**INSITE**  
SPECIALIST SERVICES  
LTD.

**INSITE**  
FM SERVICES  
LTD.

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